

**Precious Furs Pet Resort, LLC
Owner Agreement**

1. **Responsibility:** The Owner understands that she or he is solely responsible for any harm caused by his/her/their pet(s) while the pet(s) are attending daycare, boarding, or grooming at Precious Furs Pet Resort, LLC. Owner recognizes and accepts that boarding, grooming or day care at Precious Furs Pet Resort, LLC may be stressful to the pet and will not hold Precious Furs Pet Resort, LLC responsible for any induced illness, injury, behavior change, or weight gain or loss during or after the pet's stay.

2. **Representation:** Owner further understand and agrees that in admitting his/her/their pet(s), Precious Furs Pet Resort, LLC has relied on his/her/their representation that the pet(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog.

3. **Vaccinations:** All pets must be current on all vaccinations including:

a. Dogs: Distemper/Parvo, Rabies, Leptospirosis & Bordetella (kennel cough) each year. A negative Fecal test is required and cannot be more than 6 months old. Proof of vaccinations will be required every year.

b. Cats: Rabies and Distemper

c. Ferrets: Rabies

Precious Furs Pet Resort, LLC reserves the right to decline acceptance of a pet if found to have medical condition, if it does not have the proper current vaccinations, or exhibits behavior that, in Precious Furs Pet Resort, LLC's opinion, indicates that boarding, grooming or day care at this facility is not in the best interests of the pet.

4. **Non-liability of Precious Furs Pet Resort, LLC:** Owner further understands and agrees that Precious Furs Pet Resort, LLC as well as its staff, will not be liable for any claims, liability or damages arising from the pet's boarding and/or care at Precious Furs Pet Resort, LLC. Owner hereby releases Precious Furs Pet Resort, LLC of any liability of any kind whatsoever arising from Owner's pet's attendance and participation at Precious Furs Pet Resort, LLC boarding, grooming, day care or any other activity. All pets boarded or otherwise handled or cared for by Precious Furs Pet Resort, LLC are participating without liability on Precious Furs Pet Resort, LLC's part for loss or damage from disease, theft, fire, death, escape, injury, or harm to persons, other pets, or property by said pet or other unavoidable causes, due diligence and care having been exercised. Owner waives and relinquishes any and all claims against Precious Furs Pet Resort, LLC, its employees and/or independent contractors, except those arising from gross negligence.

5. **Emergency Contact:** Owner agrees to provide Precious Furs Pet Resort, LLC with contact information where he/she can be reached while away. Owner will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Owner or designated contact person cannot be reached in a timely manner, Owner agrees that Precious Furs Pet Resort, LLC may resolve emergencies at its sole discretion.

**Precious Furs Pet Resort, LLC
Owner Agreement**

6. **Emergency Care:** Owner further understands and agrees that any problems that develop with pets will be treated as deemed best by staff of Precious Furs Pet Resort, LLC in their sole discretion, and that Owner assumes full financial responsibility for any and all expenses involved. Precious Furs Pet Resort, LLC may, in its sole discretion, engage the service of a veterinarian of its choosing and/or administer medication prescribed by a veterinarian, which expenses thereof shall be paid by Owner.

7. **Arrival:** All dogs must arrive on leash wearing a collar for their safety. Collars should neither be too tight nor too loose. Collars will be removed during stay for safety precaution.

All cats, ferrets and exotics must arrive in carriers.

8. **Fleas:** Owner agrees that his or her pet is free of fleas. If pet(s) has an infestation, the pet(s) will be treated at the Owner's expense. This will include charge for Capstar tablet (an over the counter flea pill and flea bath, as well as any additional grooming needed to remove all the fleas.

9. **Rates:** Rates are as stated in the Boarding, Grooming or Day Care agreement, which is made an integral part of this contract. This contract is also an integral part of any separate Boarding, Grooming or Day Care Agreement when so specified.

10. **Cancellation & Holidays:** Precious Furs Pet Resort, LLC requires a 24-hour notice of cancellation prior to day of day care, boarding or grooming. Less than requested notice may result in Owner being billed for all or some of the fee for booked services, at Precious Furs Pet Resort, LLC's sole discretion. Any boarding cancellations less than 72 hours prior to major holidays, i.e.: Christmas Eve, Christmas Day, New Year's Eve and New Year's Day, Easter Sunday, Memorial Day, July 4th, Labor Day and Thanksgiving Day will be charged a one day penalty. We request your understanding that holiday travel is a peak service time for pet care.

11. **Deposits:** A one day, non-refundable fee is required to hold a space for boarding. All new clients are required to pay in full at time of drop off for boarding. A \$25 deposit is required for grooming.

12. **Payments:** Payment for daycare, boarding, and grooming are due upon pick up of pet. Owner shall be liable to Precious Furs Pet Resort, LLC for all unpaid charges. All charges are non-refundable. Payments accepted: Cash, Check, Visa, Mastercard & Discover. Checks are accepted. Any returned check shall be subject to a \$40 returned check fee, as well as any collection costs including court fees and attorney costs. No checks from first time clients.

13. **Pet Supplies:** Precious Furs Pet Resort provides food, bedding and toys for all pets. Owner agrees to provide food if pet is on a special diet. Pets are fed as per the boarding or day care agreements. Water is available at all times for pets. If Owner chooses to bring items from home, Owner should label each item. While Precious Furs Pet Resort, LLC does its best to return items to Owner, this is not always possible due to chewing beyond repair, lost or stolen by the sneaky pet in the next run. Precious Furs Pet Resort, LLC is not responsible for any items left for pet by Owner. **ABSOLUTELY NO BEDDING OR HUMAN CLOTHING IS ALLOWED.**

